

Car History FAQ's



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What does a Carhistory Dealer report offer me?

The Carhistory Dealer Report offers a snapshot of vehicle details including Insurance Claim History, Vcheck and REVS information (without the protection of a REVS certificate).

What is the cost?

\$16.50 + GST

Where does the information come from?

Carhistory Dealer Reports are compiled using data which is held in the National Vehicle Information System, operated and maintained by Veda Advantage, Australia's leading credit information bureau. It is contributed to and updated by major Australian motor vehicle Insurers as well as other proprietary companies. Veda Auto also sources data from REVS and includes a separate Vcheck report. *Please note that the REVS component does not include a REVS Certificate and does not offer the protection that a full REVS Certificate offers.*

Does Dealer Solutions guarantee the information in the Carhistory Report?

No – Carhistory Dealer Report is a product Veda Advantage, distributed by Dealer Solutions.

How can I update/correct information contained in the report?

You should contact VEDA Advantage - support@carhistory.com.au

Should I purchase a separate REVS Certificate?

Yes – if you want the protection against unregistered encumbrances that a REVS Certificate provides.

Is the Carhistory Dealer Report valid for a period of time?

No. The Carhistory Dealer Report is a point in time snap shot of information.

How much can I charge my customers for the Carhistory Dealer Report?

The Carhistory Dealer Report is not a Government prescribed form and as such, there is no restriction on how much you can charge your customers for this report.

How often is the information updated?

The information contained in a Carhistory Dealer Report is updated as changes are recorded.

Can the public obtain a Carhistory Dealer Report?

No. The Carhistory Report that is available to the public does not disclose Insurance Claim or REVS details and is considerably more expensive than the Carhistory Dealer Report.

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Can I use my REVS account with Dealer Solutions to purchase a Carhistory Dealer Report?

Yes – the cost of a Carhistory Dealer Report can be added to your existing Dealer Solutions account.

Is it a legislative requirement to issue a Carhistory Dealers Report in Queensland?

No. The PAMDA requirement to issue a REVS certificate remains and still applies to all dealer sales.

Can I get a Carhistory Dealer Report instead of a REVS/V Check?

Yes – so long as you are aware that you don't receive the protection of a REVS Certificate and that the Carhistory Dealer Report cannot be used as a replacement for a REVS certificate on sale in Queensland.

How can I purchase a Carhistory Dealer Report in Dealerlogic?

A Carhistory Dealer Report can be purchased from the Gateway – online transactions, this is located on the Home tab.

How can I purchase a Carhistory Dealer Report in the Dashboard?

A Carhistory Dealer Report can be purchased from the Dashboard, by clicking on the Carhistory Report menu item.

How can I re-print a Carhistory Dealer Report?

A Carhistory Dealer Report can be reprinted from the Completed Transactions tab in the Gateway – online transactions in Dealerlogic. In the Dashboard, they can be reprinted from the Carhistory Report menu item.

Why do you recommend getting a Carhistory Dealer Report?

To protect yourself when buying or trading cars from the Public because sometimes the public are less than honest about the car they want trade-in or sell you. *(This should not be a surprise to you)*